**Entertainment Digital FAQs**

How do I activate my Entertainment Membership?

Y**ou have 90 days to activate your Membership from the date of purchase.**

‍**New users:** [Click here](https://identity.entertainment.com.au/subscription/activate) to start the activation process. Please enter the activation code from your activation email and follow the steps to continue your activation. For more information on how to activate your Membership, [click here](https://www.entertainment.com.au/activate)

‍**Existing users:**  Are you sure you want to activate now? When ready to activate, [Click here](https://identity.entertainment.com.au/subscription/activate) to start your activation process. Please enter the activation code from  your email and follow the steps to continue your activation. For more information on how to activate your Membership, [click here](https://www.entertainment.com.au/activate).

‍To begin using your Membership, please download the latest version of the Entertainment App from either the [Apple App Store](https://apps.apple.com/au/app/entertainment-australia/id840550967) or [Google Play Store](https://play.google.com/store/apps/details?id=com.entertainmentbook.aus&hl=en).

How do I share offers with family members?

The Entertainment Membership can be shared with up to five family members or up to five devices within your household. Once an offer has been redeemed by anyone within the shared membership it cannot be used again by anyone else.

‍‍To share your Membership, the new user will need to download the Entertainment App from the Google Play Store or the Apple App Store. They will need to login by entering the primary membership account holders email address and password on the Sign-In screen to login. They will remain logged in unless there is an update on the app, or for the next 45 days provided they do not log out.

Can I buy a membership as a gift?

**To purchase a membership as a gift, please follow the steps below.**

* Visit our [current promotion page](https://www.entertainment.com.au/current-promotion).
* Select the membership you would like to purchase as a gift by clicking on the **"Join Now"** button.
* Enter in YOUR details when going through the payment process.

The membership details will be sent to your email address, and then you can forward the Activation email onto the gift recipient. The gift recipient can activate membership using their details.

Why can't I see all available offers in each category?

When you are on the App, click on search, select refine and ensure all offers are selected here. Tap apply if you make any changes. You can reset a filter at any time.

You can also use the search function by typing the merchants name, suburb, category subcategory, or keyword.

‍Lastly, you can use the Nearby tab to manually navigate to a geographic area.